

JOB DESCRIPTION

Manager of Psychosocial Services

THE OPPORTUNITY

Play an important role in a dynamic and growing organization that has been a leader in providing palliative and end-of-life care for nearly 40 years. Victoria Hospice is about to launch an ambitious 5-year Strategic Plan to meet the growing needs of our community. As the Manager of Psychosocial Services, you will work collaboratively with team leaders to reimagine programs and services, provide strategic direction, and build an operational plan that ensures continued excellence in patient-centred care.

The Manager's role includes the planning, development and implementation of a psychosocial program and supportive work culture that will ensure psychosocial and spiritual care, advocacy and holistic care for patients, families and staff. The Manager participates as a member of the Victoria Hospice Society (VHS) leadership team to provide collaborative input into the development and implementation of operational plans and objectives. The Manager assumes leadership or member responsibilities for various internal and external committees related to end-of-life care. The Manager collaborates with other departments and external partners to provide education, evaluation and research within the organization.

The Manager will lead, advocate for and support a team of inpatient and community counsellors, spiritual health counsellors, child and youth, and bereavement counsellors. This full time, non-contract position reports to the CEO of the Victoria Hospice Society and represents VHS within the Vancouver Island Health Authority (VIHA).

IDEAL CANDIDATE PROFILE

You are friendly, energetic, supportive and motivated to bring forth the best in psychosocial knowledge and practice. You are readily approachable and communicate effectively with professional and volunteer staff, as well as patients and family members. Your excellent administrative skills and experience ensure the appropriate staffing, orientation, planning, budgeting, and fiscal management to safeguard excellence in care delivery.

You are committed to best practices and ongoing professional development, quality improvement and opportunities for staff to participate in teaching and research activities. In all of this, you support the mission of VHS and work in collaboration with the management team, VIHA, academic, palliative care and other stakeholders to advance quality palliative and end-of-life care.

We are looking for a candidate with a Master's degree in a psychosocial discipline plus five to ten years of experience in the management of staff. Palliative experience preferred. A combination of educational, managerial and clinical experience acceptable to Victoria Hospice may be considered.

ABOUT VICTORIA HOSPICE

Located in Victoria, British Columbia, Victoria Hospice, one of the pioneer palliative care programs in Canada, provides care for patients and their families facing life-limiting illness, death and bereavement. Our nurses, counsellors, spiritual caregivers, physicians and trained volunteers provide treatment and comfort to the patient and support for the family, rather than a cure for progressive life-limiting illness. Victoria Hospice is a registered charity. While our largest funding partner is VIHA, donations fund almost half of our annual operating costs and are critical for the ongoing operation of programs and services for patients and families and for education and research.

Please visit <https://victoriahospice.org/careers> for more information and to apply. Interested professionals are invited to email careers@victoriahospice.org for a copy of the full position profile. Interested candidates should ensure that their resume and cover letter are submitted via email by 3pm on the closing date. Please include "Psychosocial Manager" in the subject line of your email. We thank all applicants who apply, however only those selected for consideration will be contacted.