

# VICTORIA HOSPICE SOCIETY 2024-25 VHS Operations Plan

## Operations Plan 2025-26

STRATEGIC Goals	STRATEGIC PRIORITIES
Strengthen service delivery	Enhance a community service
Collaboration with Community Partners	Contracts with PEOL
	CHS needs assessment
	Community needs assessment
Communication & Engagement Strategy	Web and print refresh
	SharePoint online migration
	Develop advisory engagement approach
DEI	DEI needs assessment, engagement and an initiative
Integrated quality plan	Quality Improvement plan
Environmental, Financial, Workforce	Workforce strategies
Environmental, Financial, Workforce	Compassionate workplace
Environmental, Financial, Workforce	Environmental sustainability
Environmental, Financial, Workforce	Site planning
Environmental, Financial, Workforce	Emergency Preparedness