

Pacific Coast Cremation & Green Burial
www.pacificcoastcremation.com
717 Goldstream Avenue, Victoria, BC V9B 2X4
info@pacificcoastcremation.com
778-433-9344

Sands Funeral Chapel Cremation and Reception Centre Victoria (Arbor Memorial)
www.arbormemorial.ca/en/sands-victoria
1803 Quadra Street, Victoria, BC V8T 4B8
250-388-5155

Sands Funeral Chapel Cremation and Reception Centre Duncan (Arbor Memorial)
www.arbormemorial.ca/en/sands-duncan
187 Trunk Road, Duncan, BC V9L 2P1
250-746-5212

Sands Funeral Chapel Cremation and Reception Centre Colwood (Arbor Memorial)
www.arbormemorial.ca/en/sands-colwood
317 Goldstream Avenue, Victoria BC V9B 2W4
250-478-3821

Simply Cremations & Funeral Services
simplycremations@icloud.com
2444 Bevan Avenue, Sidney, BC, V8L 5C5
Sidney BC V8L 1X3
250-656-5555

Victoria Cremation Service
www.victoriacremations.ca
2355 James White Blvd, Sidney, BC V8L 0A1
info@victoriacremations.ca
250-391-6294

Cemeteries
First Memorial Garden of Memories (Dignity Memorial)
www.dignitymemorial.com
4725 Falaise Drive, Victoria, BC V8Y 1B4
250-658-5244

Hatley Memorial Gardens (Arbor Memorial)
www.arbormemorial.ca/en/hatley
2050 Sooke Road, Victoria, BC V9B 1W3
778-400-6225

Royal Oak Burial Park
Royal Oak Burial Park is a not-for-profit, community-owned burial park.
royaloakburialpark.ca
4673 Falaise Drive, Victoria, BC V8Y 1B4
info@robp.ca
250-658-5621

Memorial Societies
Non-profit memorial societies provide independent information about funeral services and support members and their families to arrange, in advance of death, for the desired lawful disposition of their remains. They negotiate with funeral homes to provide services at a lower cost.

Memorial Society of British Columbia
memorialsocietybc.org
604-733-7705
1-888-816-5902
(Monday to Friday, 10 am to 4 pm)
admin@memorialsocietybc.org

People’s Memorial Society
Depending on where you live in BC, you can join either the Vancouver Island Memorial Society or the People's Memorial Society of B.C.
peoplesmemorialsocietybc.com
1-800-661-3358
604-428-0845
BC: info@pmsoc.org
Vancouver Island: info@vimsoc.org

Funeral Services

Decision Making and Planning

Making arrangements

Financial assistance and death benefits

Cremation, interment, and funeral services on South Vancouver Island

VICTORIA  HOSPICE

Making Arrangements

Arranging for the cremation, interment, or funeral of a loved one or someone significant in your life can be a hard thing to do at a stressful time. You may feel less pressure if you are able to plan ahead, but there is no “right way” to do this.

When a death occurs on the Inpatient Unit

The care team will ensure your loved one’s body is handled with dignity and respect. Let them know if you have already made arrangements for cremation or interment, and they will contact your designated service provider. You will also need to speak to the funeral service provider to initiate the service. If you have not yet made arrangements, you can select a service provider listed in this brochure.

When a death occurs at home

The Province of BC developed the *Joint Protocol for Expected/Planned Home Deaths in British Columbia* to support people to die at home with their families or caregivers. The Protocol provides guidance to people at the end of life, their families, and health care providers about expected/ planned natural home deaths. It provides clarity to roles, responsibilities, and activities involved in a home death. Search “after a death” on the BC government website to learn more.

What happens next?

The death must be registered with the Vital Statistics Agency. Death registration consists of the following steps:

- ▶ A medical practitioner, nurse practitioner, or coroner completes and signs the *Medical Certification of Death* within 48 hours after the death and forwards it to the designated funeral director.
- ▶ The funeral director registers the death when they have the *Medical Certification of Death* and the necessary information about the person who died.

The funeral director will need to know:

- Full legal name
- Date of birth
- Birthplace
- Personal Health Number
- Social Insurance Number
- Occupation
- Spouse’s name and maiden name, if applicable
- Full name of father and father’s birthplace
- Full name of mother (maiden name) and mother’s birthplace
- Method of disposition (burial or cremation)

The funeral director issues a death certificate and a disposition permit.

Financial Support For Funeral Services

Ministry of Social Development and Poverty Reduction

There may be assistance for BC residents who don’t have resources for funeral expenses. All Victoria funeral homes accept this service, but they prefer a family member to contact the ministry directly.

1-866-866-0800

Veterans Affairs Canada Funeral and Burial Program

The Last Post Fund ensures no veteran is denied a dignified funeral and burial due to lack of funds.

lastpostfund.ca info@lastpost.ca
1-800-465-7113

Death Benefits and Support for Administering an Estate

Canada Pension Plan

The Canada Pension Plan death benefit is a one-time payment, payable to the estate or other eligible individuals on behalf of a deceased CPP contributor.

Service Canada 1-800-277-9914

Public Guardian and Trustee of British Columbia

The Public Guardian and Trustee (PGT) may administer an estate when the next of kin is unable or unwilling to do so. The PGT may also agree to be appointed executor in a will in appropriate circumstances.

trustee.bc.ca estates@trustee.bc.ca
604-660-4444

Funeral Services

Affordable Cremation & Burial

Designated provider for members of the Memorial Society of BC

island.affordablecremationandburial.ca
island@affordablecremationandburial.ca
831 Devonshire Road., Victoria, BC V9A 4T5
1-250-391-1540

Earth’s Option Cremation and Burial Services

www.earthsoption.com
5329 Westshore Parkway, Victoria BC V9B 5Z4
info@earthsoption.com
778-440-8500

First Memorial Funeral Services (Dignity Memorial)

www.dignitymemorial.com
4725 Falaise Drive, Victoria, BC V8Y 1B4
250-658-5244

Hayward’s Funeral Services

www.haywardsfuneral.ca
22 - 315 Upper Ganges Road
Salt Spring Isl., BC V8K 2X4
contact@haywardsfuneral.com
250- 537-1022

McCall Gardens Funeral Services (Sequoia Centre)

www.mccallgardens.com
info@mccallgardens.com
4665 Falaise Dr., Victoria BC
250-385-4465