

UNION JOB DESCRIPTION

JD5942

JOB TITLE:	Child & Youth Counsellor - Victoria Hospice	JOB DESCRIPTION NO.:	5942
CLASSIFICATION:	Disciplines Allied to Social Work P1	GRID/PAY LEVEL:	H-I-P1
COLLECTIVE AGREEMENT:	Health Science Professionals	HSCIS NO.:	50001
UNION:	HSA	JOB/CLASS CODE:	50001
PROGRAM/DEPARTMENT:	Victoria Hospice Society - Psychological Services	BENCHMARKS (If Applicable):	
REPORTING TO:	Clinical Director, Bereavement Services		
FACILITY/SITE:	Victoria Hospice Society - Community Support Centre		

JOB SUMMARY:

In alignment with the Mission, Vision, and Values of Victoria Hospice, the safety of patients, clients, families, and staff is a shared responsibility and a top priority. As such, the ongoing commitment to improving quality, enhancing safety, and mitigating risk is integral to every aspect of this role.

Reporting to the Clinical Director, the Child and Youth Counsellor provides a variety of counselling services to address the psychosocial needs of children, youth and families registered with Victoria Hospice Bereavement services. Provides professional expertise and consultation on anticipatory grief and bereavement care as it relates to education, quality improvement, and research. Participates in the selection, on-boarding and orientation of bereavement volunteers under the Director leadership. May be required to provide work direction to volunteers as designated by the Director. Records appropriate client information and collects required program statistics. Maintains knowledge of and contributes to current theory and practice in child and youth anticipatory grief and bereavement care.

Travel may be a requirement of this position. Transportation arrangements must meet the operational requirements of Island Health in accordance with the service assignment and may require the use of a personal vehicle.

TYPICAL DUTIES AND RESPONSIBILITIES:

1. Provides psychosocial assessment and interventions to children, youth, families and groups based on an understanding of diverse psychosocial concerns of bereaved people.
 - Draws on a variety of modalities including counselling and psychosocial education to facilitate exploration of grief-related issues.
 - Uses results and feedback to inform future interventions.
 - Documents all contact with clients according to Victoria Hospice Society (VHS) and Island Health standards, policies and procedures.
 - Communicates client information in accordance with program policies and standards on confidentiality.
 - Ensures that appropriate follow-up is initiated and maintained for all clients.
2. Advocates to link clients with resources and addressing barriers to grief-related psychosocial care.
3. Supports regular evaluation of child, youth, and family services and outcomes in concert with clients, other team members, and community partners to ensure that the needs of clients are addressed promptly, safely, and effectively.

4. Consults and collaborates with the interdisciplinary team, other formal and informal health agencies, educational organizations, and health care professionals to achieve excellence in grief-related psychosocial care.
5. Shares expertise in grief-related child, youth, and family care in team meetings and in-services by providing information on grief-related issues, interventions and services related to risk, norms, and cultural considerations from a strengths-based perspective.
6. Provides professional expertise, consultation and participates in education, quality improvement, and research as it relates to grief-related clinical care.
7. Participates in the planning, design, implementation, and evaluation of clinical services.
8. Liaises with other programs and agencies to foster open communication and exchange information.
9. Participates in the development and implementation of community grief-related resources as requested.
10. Under the guidance of the Director, designs and delivers educational programs for clients, professionals, students, volunteers, and the public.
11. Under the direction of the Director, performs administrative functions including database, client records and reports.
12. Supports the learning of practicum students and interns placed with Bereavement Services by coaching/mentoring, being available as a resource, demonstrating and providing guidance regarding child, youth, and family grief-related care.
13. Supports the Director in the orientation and day to day work assignments of bereavement volunteers.
14. Collaborates with the Director to set personal performance goals and objectives, incorporating the VHS values, and reviews progress to ensure that goals are achieved within established timeframes.
15. Takes an active role in own professional development and maintains clinical competence and knowledge of current trends and developments through professional goal setting, reading relevant texts and journals, attending relevant in-services and educational programs, and attending conferences.
16. Engages in ongoing self-reflective practice with attention to the personal impact of work in Hospice Palliative Care and Bereavement.
17. Performs other related duties as required.

QUALIFICATIONS:

Education, Training And Experience

- Master's degree in Counselling, Social Work or Child and Youth Care; and
- Two (2) years' recent, relevant experience in bereavement counselling, and two (2) years' experience providing counselling to children and youth; and
- Current registration and licensing with a regulatory body, for example, BC Association of Clinical Counsellors (BCACC); and
- Valid BC Driver's License.

An equivalent combination of training, and experience may be considered.

Skills And Abilities

- Ability to apply the philosophy of anticipatory grief support, and bereavement care in counselling.
- Ability to work effectively and supportively with children, youth, and families, one on one, and in groups
- Ability to deal effectively with others including families, colleagues, and relevant outside agencies.
- Ability to communicate effectively both verbally and in writing.

- Demonstrated computer skills (e.g. MS Office).
- Physical ability to carry out the duties of the position.
- Demonstrated commitment to ongoing professional development for self, including self-reflective practice.

Prepared By:	L. Richards (M. Karmelita, D. Haddon - New JD)
Date Prepared:	January 2025
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